


TSR's Hosted VoIP Solution

The EASY CHOICE for a Fully Managed Phone System

Featuring  ShoreTel the leading provider of pure IP Unified Communications Solutions

Why TSR hosted VoIP could be right for your organization:

Incredible Value: For \$50/month/user you get:

- A VoIP solution named best-in-industry for 5 straight years
- Unlimited local and long distance service in the lower 48 states
- Voice mail, integrated messaging, presence and office anywhere
- Best-in-class IP Phones with Hands-Free speaker phone*
- All features, unlimited support and upgrades of the system
- Direct Inward Dial (DID - each person can have their own number)
- Complete System Configuration and setup for Call Flow, Auto Attendant, Hunt Groups, Caller ID, Find-Me-Follow-Me
- Comprehensive Call Detail reports
- International rates billed at TSR published prevailing rates

* Customer purchases phones

Centralized Hosting equals Less Equipment, Lower Investment

Easy Installation

- TSR's VoIP certified engineers provide all pre-through-post installation services to guarantee the highest quality experience and seamless transition
- TSR's hosted services are easily expandable with just a phone call
- With TSR's hosted environment, you focus on your business while our qualified, experienced engineers handle everything with your phone system

Full Maintenance Included

- Centralized hosted service means the system is maintained and kept up to date by our certified experts...you do not spend anything
- System core is hosted at a Secure, Redundant facility
- With TSR's hosted solution, operational expenditures are more predictable, which in turn aids in planning cash flow



To learn more about
TSR's Hosted VoIP Solution

Call 262-292-2000
or visit
www.tsrsolutions.com



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FAQ's

What is VoIP?

Voice over Internet Protocol converges your voice and data on a single IP network, resulting in significant cost savings, reduced complexity in managing your voice and data network and tremendous flexibility.

What is the reliability of a VoIP system?

Reliability is often quoted at "5-9's" or 99.999% reliable. With VoIP, if your line should go down for any reason, you can quickly use your cell phone to reassign all of your incoming calls to come directly into your cell phone.

How am I saving money with a hosted VoIP Solution?

No big upfront capital outlay, one low monthly payment per phone for unlimited local and long distance calling in the lower 48 states...and no maintenance costs whatsoever. And your system is always up to date at no cost to you.

Can we integrate the phone system with Microsoft Outlook?

Yes, and the integration gives you some great features today such as sending your voice mails to your e-mail and full access to your Outlook Contacts.

Is my internet service included with the \$50 per month?

No. Internet service is separate.

How does faxing work?

Most of the time, you keep your current fax machine and phone line.

Neat Features

Did you know that with the ShoreTel VoIP system...

You will have unlimited speed dialing, including full access to your Outlook Contacts

You can easily reassign your private line to any phone of your choosing should you find yourself

- Working at home
- Working at another office
- In your car

You can run your phone from your PC

- Manage your calls and your voice mail on your computer.
- Just point and click to transfer a call.
- Want to see who is on their phone? Just check your monitor.
- Need to record a call? Just point and click "record."

*TSR's Hosted VoIP Solution is fantastic.
We enjoy consistent high quality phone service
with a rich feature set, at a low monthly cost.
Bill Harrigan, Harrigan Solutions*



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